

5 Tips for Raising a Privacy Concern with a Business



Businesses must handle your personal information responsibly.

**If a privacy issue arises, what should you do?
Start with the following:**



Don't hesitate. The longer you wait, the harder it is to address the issue.



Be clear, concise, and courteous. Stay focused on the specific privacy issue.



Set timelines in order to keep the process moving.



Keep records so you can support your case going forward.



Contact the right person. The person responsible for privacy issues is often called the Privacy Officer. Start there.



Office of the
Privacy Commissioner
of Canada

To learn more about
raising a privacy concern,
visit priv.gc.ca/business-concern